

# Training Pharmacy Preceptors For Advanced Pharmacy Practice Experiences

Sponsored by The University of North Carolina at Chapel Hill Eshelman School of Pharmacy

September 9, 2016 The Friday Center

100 Friday Center Drive Chapel Hill, NC OR

September 14, 2016 MAHEC Education Building 121 Hendersonville Road Asheville, NC

# **PROGRAM GOALS**

This program is designed to help pharmacists to become better teachers and mentors of pharmacy students during their advanced pharmacy practice experiences (APPEs). The program serves two levels of preceptors: new preceptors who have precepted less than 5 learners and advanced preceptors who have precepted 5 or more learners. The goals of the workshops are to foster teaching skills in new APPE preceptors and enhance the skills of advanced APPE preceptors. All participants complete two components: a home study and the live workshop.

# **COMPONENT 1: HOME-STUDY**

Upon registering, new preceptors will receive the book "Getting Started as a Pharmacy Preceptor" (by Randell Doty, published by APhA) and advanced preceptors will receive the book "Preceptor's Handbook for Pharmacists" (by Cuellar and Ginsburg, published by ASHP, 3<sup>rd</sup> edition). All participants will be required to read assigned chapters in the appropriate book as noted below. Participants must read these chapters prior to attending the live workshop. Continuing education credit will be provided for those who complete the online self-assessment quiz with a passing score of >70% by the day prior to their selected workshop (September 8, 2016 for Chapel Hill or September 13, 2016 for Asheville).

# **COMPONENT 2: LIVE WORKSHOP**

The live workshop will utilize an active learning, case-based format exclusively. All didactic learning occurs in Component 1. Continuing education credit for the live workshop will be provided for those who complete the online evaluation after the program. The program agenda for the workshop is noted on the next page. (e.g. \* Future programming offered by the School will focus on early immersion.)

#### **CHAPTERS TO READ FOR COMPONENT 1:**

New APPE Preceptors:	Advanced APPE Preceptors:	
"Getting Started as a Pharmacy Preceptor"	"Preceptor's Handbook for Pharmacists"	
Chapter 3: Getting Ready	Chapter 3: Successful Preceptor-Learner Relationships	
Chapter 5: Integrating Your Student into		
Practice	Chapter 4: Mentors	
Chapter 6: The Importance of Feedback and Evaluation	Chapter 11: Professionalism and Professional Socialization	
Chapter 7: Using Feedback for Continuous Improvement	Chapter 13: Career Advising	
Chapter 8: Precepting as an Art Form		

# LIVE WORKSHOP AGENDA

# \* Future programming offered by the School will focus on early immersion

	New Preceptor Track	Advanced Preceptor Track	
9:45-10:00am	Registration and Coffee/Drinks		
10:00-10:15am	Welcome and Workshop Introductions		
10:15-11:00am	Getting Ready: Setting Expectations for APPE students	Providing Constructive Feedback on APPEs	
11:00-12:00pm	Precepting APPE Students in Your Practice	Dealing with Challenging Student Situations on APPEs	
12:00-1:00pm	Lunch		
1:00-1:15pm	Getting the Most Out of the AHEC Digital Library		
1:15-1:45pm	UNC's New Curriculum		
1:45-2:45pm	Providing Quality Feedback and Evaluation on APPEs	Mentoring and Giving Career Advice	
2:45-3:30pm	Group Reflection, Lessons Learned, and Summary		

# WORKSHOP FACULTY- Chapel Hill

#### Kim Thrasher, PharmD, BCPS, FCCP, CPP

Clinical Pharmacist Community Care of the Lower Cape Fear Adjunct associate professor, UNC Eshelman School of Pharmacy

#### Jennifer Buxton, PharmD, CPP

Deputy Director, Pharmacy Services Cape Fear Clinic

# **Rachael Posey**

UNC Health Sciences Librarians for Pharmacy

#### WORKSHOP FACULTY- Asheville

#### Tasha Woodall, PharmD, CGP, CPP

Mountain Area Health Education Center Associate Director of Pharmacotherapy, Geriatrics UNC Eshelman School of Pharmacy Assistant Professor of Clinical Education

#### Bill Hitch, PharmD, BCPS, CPP

Director of Pharmacotherapy Mountain Area Health Education Center

#### Mollie Scott, PharmD, BCACP, CPP

Regional Associate Dean of the Asheville Campus Clinical Associate Professor UNC Eshelman School of Pharmacy

#### Sue Stigleman, MLS

MAHEC Librarian

#### **PROGRAM OBJECTIVES**

Component 1: Home study

New Preceptor Track:

After participating in this home-study program, the participant should be able to:

- 1. Define the role of the APPE preceptor.
- 2. Describe common expectations students have for their APPE preceptors.
- 3. Develop structure to your APPE rotation in order to adequately orient students to the site and integrate them into patient care opportunities.
- 4. Describe elements of constructive feedback for APPE students.

Advanced Preceptor Track:

After participating in this home-study program, the participant should be able to:

- 1. Describe the key components to building an effective preceptor-student relationship during an APPE practice experience.
- 2. Discuss the importance of being a mentor to pharmacy learners and explain the aspects and challenges of how to be a great APPE student mentor.
- 3. Describe how to inspire students to become engaged in professional and community service through organizations and involvement.
- 4. Improve their ability to counsel students on career decisions and exploring their best fit in the profession.

# Component 2: Live workshop

New Preceptor Track:

After participating in this application-based workshop, the participant should be able to:

- 1. Describe characteristics of effective precepting related to setting expectations, precepting practice and feedback and evaluation on APPEs.
- 2. Practice using principles of effective APPE precepting through role playing.

- 3. Analyze videotaped vignettes using principles of effective APPE precepting.
- 4. Discuss the AHEC Digital Library resources that are available to preceptors.

Advanced Preceptor Track:

After participating in this application-based workshop, the participant should be able to:

- 1. Provide optimal assistance and advice to new APPE preceptors to help develop their skills and abilities in educating students in the practice setting.
- 2. Demonstrate how to handle complex student-preceptor interactions such as poor performance feedback, failing or near-failing rotation scores, behavioral difficulties, and other complicated student situations during APPEs.
- 3. Compare and contrast perspectives and approaches to mentoring and providing career advice to pharmacy students.
- 4. Discuss the AHEC Digital Library resources available to preceptors.

# TARGET AUDIENCE - NEW AND ADVANCED APPE PRECEPTORS

This workshop has been designed for new preceptors who have precepted less than 5 students and advanced preceptors who have precepted 5 or more learners.

If you or colleagues are interested in serving as a preceptor, please complete the online preceptor and site profile forms at <a href="http://faopharmacy.unc.edu/student-admin/oee/preceptors/preceptor-profile-form/">http://faopharmacy.unc.edu/student-admin/oee/preceptors/preceptor-profile-form/</a>.

# TO REGISTER:

Chapel Hill Workshop:

<u>http://pharmacy-ncu.learningexpressce.com/index.cfm?fa=view&eventID=6552&1466016790516</u> Asheville Workshop:

http://pharmacy-ncu.learningexpressce.com/index.cfm?fa=view&eventID=6551&1466017130607

	Chapel Hill Workshop (Sept 9)	Asheville Workshop (Sept 14)
Early Registration Fee*	\$50	\$50
Early Registration Deadline	August 26	August 31
Late Registration Fee*	\$70	\$70
Resident's Fee*	\$40	\$40
(any time before registration closes)		
Registration Closes	Sept 2	Sept7

If you have questions or problems contact Austin Companion at austin.companion@unc.edu.

\* Group discount rate applies: Bring 5 or more participants from your institution and receive \$10 off per person. Also note: All registration fees are non-refundable unless the program is cancelled.

# CONTINUING EDUCATION CREDIT

You must have a CPE Monitor number for registration and credit, in accordance with the North Carolina Board of Pharmacy. To set up CPE Monitor now, visit the following website: <u>http://www.nabp.net/programs/cpe-monitor/cpe-monitor-service/pharmacists</u>.

The new APPE preceptor track home study program, ACPE # 0046-0000-16-100-H04-P original submission date is September 14, 2012 which will provide 1.5 home study hours of continuing pharmacy education credit. To receive CE credit for the home study, participants must complete the self-assessment quiz with a score of >70% and evaluation form. Statements of Credit will be mailed upon receipt of these materials by the School.

The advanced APPE preceptor track home study program, ACPE # 0046-0000-16-142-H04-P 1.5 original submission date is July 1, 2013 which will provide 3.0 home study hours of continuing pharmacy education credit. To receive CE credit for the home study, participants must complete the self-assessment quiz with a score of >70% and evaluation form. Statements of Credit will be mailed upon receipt of these materials by the School.

The new APPE preceptor track live workshop, ACPE # 0046-0000-16-142-L04-P original submission date is September 14, 2012 which will provide 4.0 contact hours of continuing pharmacy education credit. To receive CE credit, attendance must be acknowledged upon arrival at the program and completion of an online evaluation afterward. Statements of Credit will be available for printing online after completion of the online evaluation. No partial credit is available.

The advanced APPE preceptor track live workshop, ACPE # 0046-0000-16-143-L04-P 4.0 original submission date is September 13, 2013 which will provide 4.0 contact hours of continuing pharmacy education credit. To receive CE credit, attendance must be acknowledged upon arrival at the program and completion of an online evaluation afterward. Statements of Credit will be available for printing online after completion of the online evaluation. No partial credit is available.



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# HOME STUDY DESCRIPTION, INSTRUCTIONS and CE CREDIT INFO

Upon registering for the workshop, participants will receive a copy of the book noted above, according to their precepting experience track (new or advanced) as home-study prior to the live workshop. Participants will be directed to an online self-assessment quiz with evaluation for CE credit, which must be passed with a score of 70% or better by September 8, 2016 (Chapel Hill program) and September 13, 2016 (Asheville program). Participants may also be directed to view several online video vignettes of precepting scenarios to consider prior to the workshop. The video vignettes will be played at the workshop and used as part of the discussion.

# FACULTY COORDINATORS

Philip T. Rodgers, PharmD, FCCP Assistant Dean of Pharmacy Practice Partnerships UNC Eshelman School of Pharmacy

Kim Leadon, MEd Director of Experiential Education UNC Eshelman School of Pharmacy

Charlene Williams, PharmD, BCACP, CDE, CPP Regional Director of Experiential Education UNC Eshelman School of Pharmacy-Asheville Campus

# AMERICANS WITH DISABILITIES ACT

If you need any of the auxiliary aids or services identified in the Americans with Disabilities Act to participate in this program, please call 919-843-4028.

# QUESTIONS

Call Austin Companion, Workshop Coordinator, at (919) 843-4028 or austin.companion@unc.edu.